

The slide features a large, dark blue arc on the right side that frames the title and logo. On the left side, there are several circles of varying colors (orange, light blue, white) and sizes, some overlapping the blue arc. The title is written in a bold, white, sans-serif font.

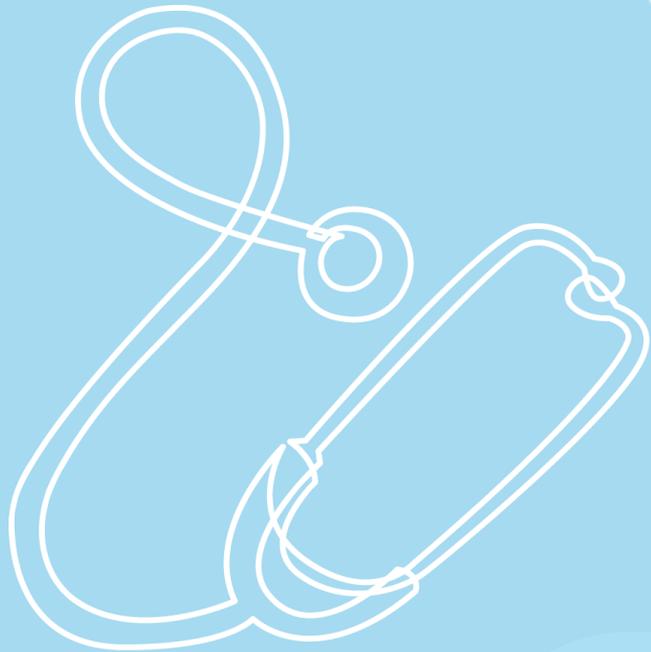
Practitioner Mobile Application Demo

The logo consists of three small white circles arranged horizontally above the word "perfectserve" in a white, lowercase, sans-serif font. A registered trademark symbol (®) is located at the end of the word.

perfect**serve**®

Agenda

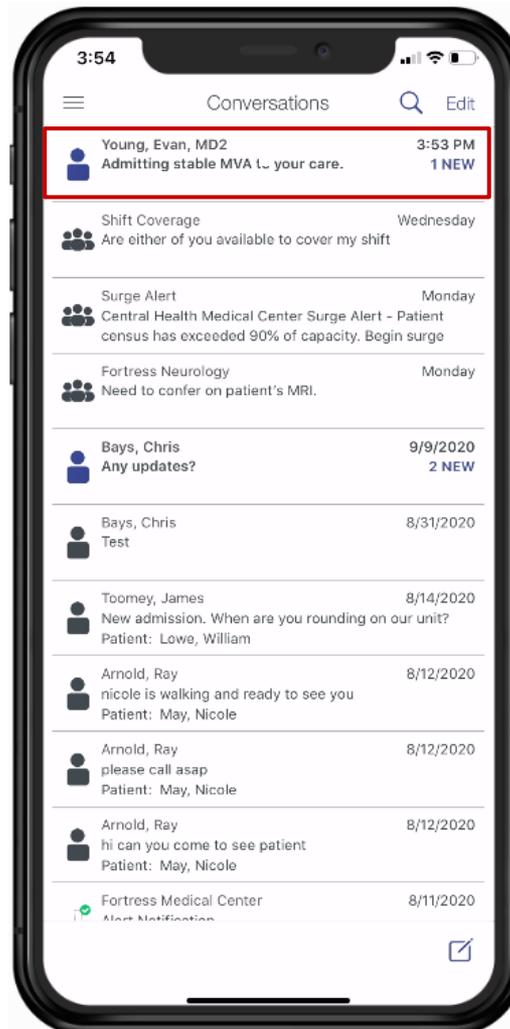
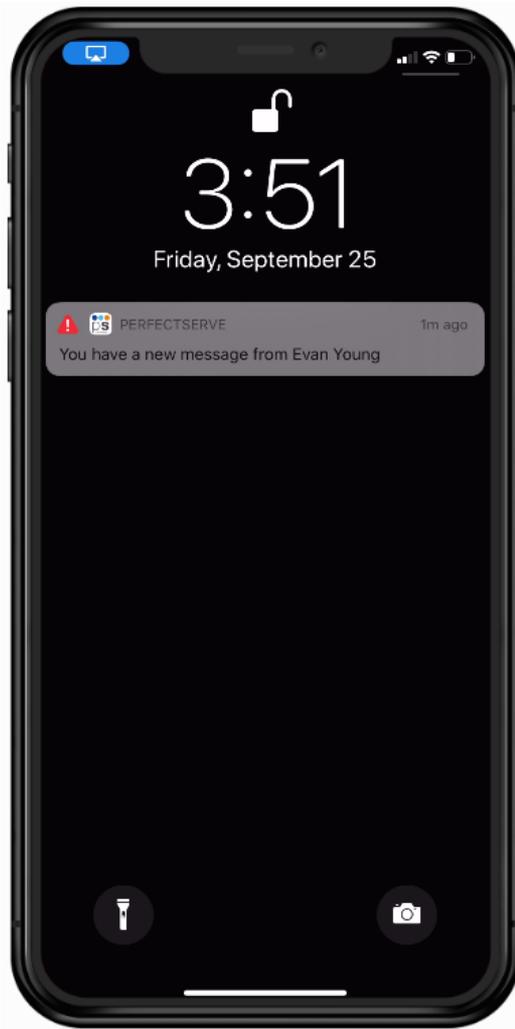
- Conversations
- Contacts
- Secure Calls
- On Call
- How I'm Reached
- Status
- Settings



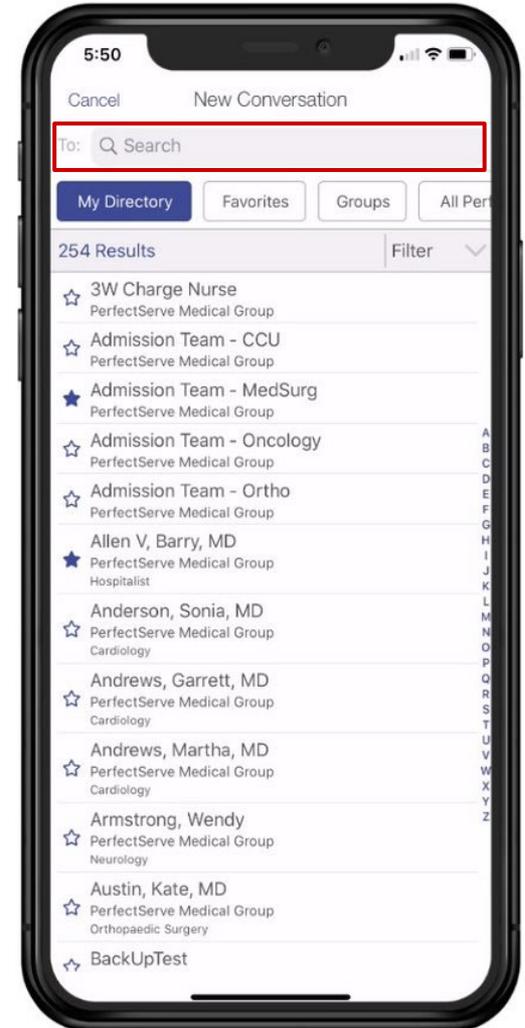
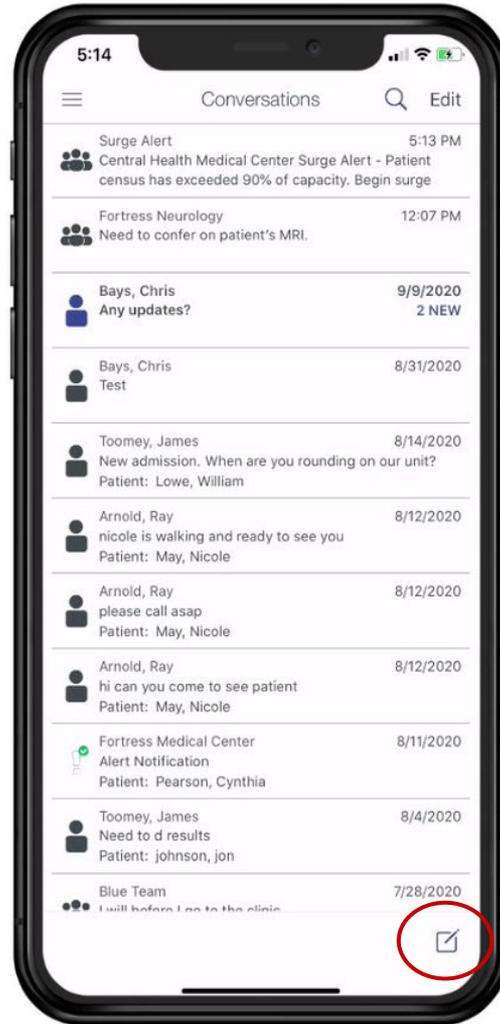
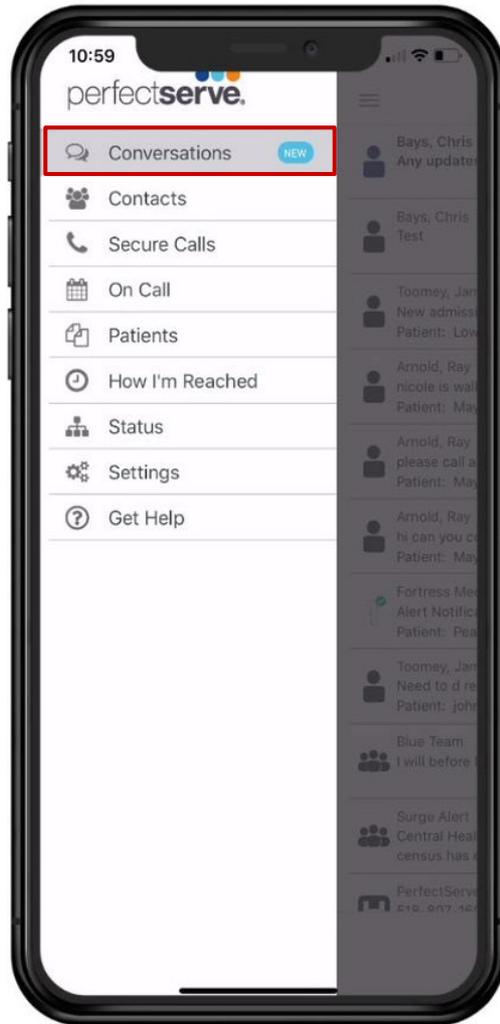


Conversations

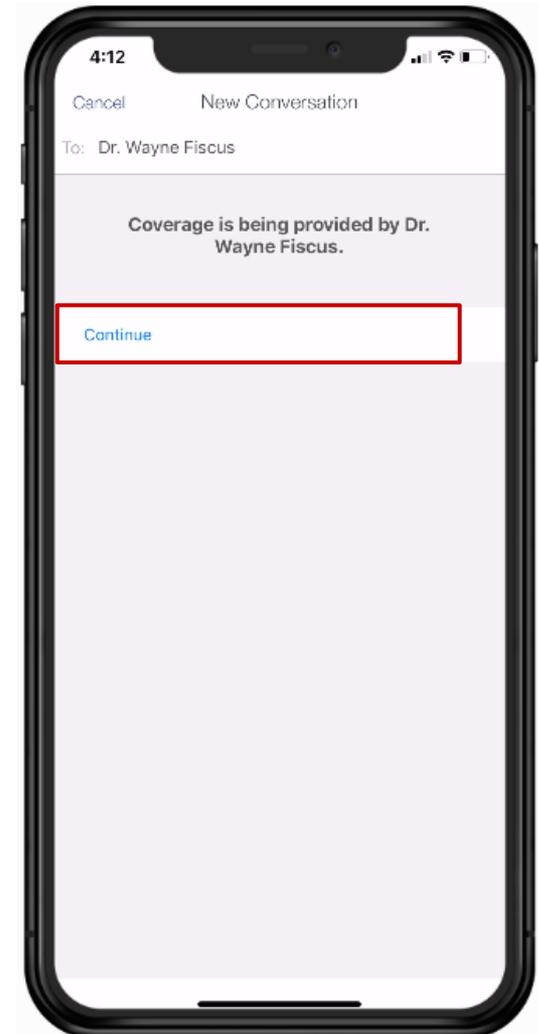
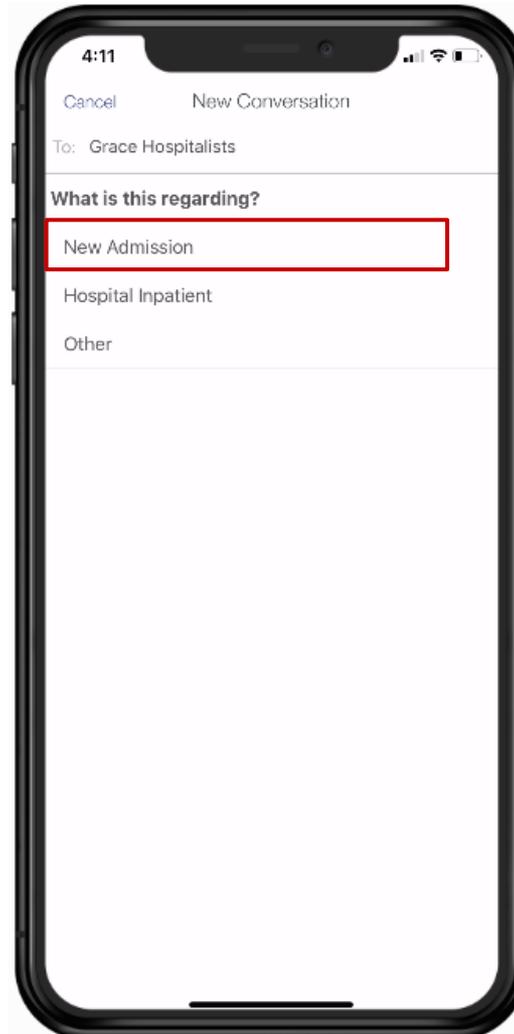
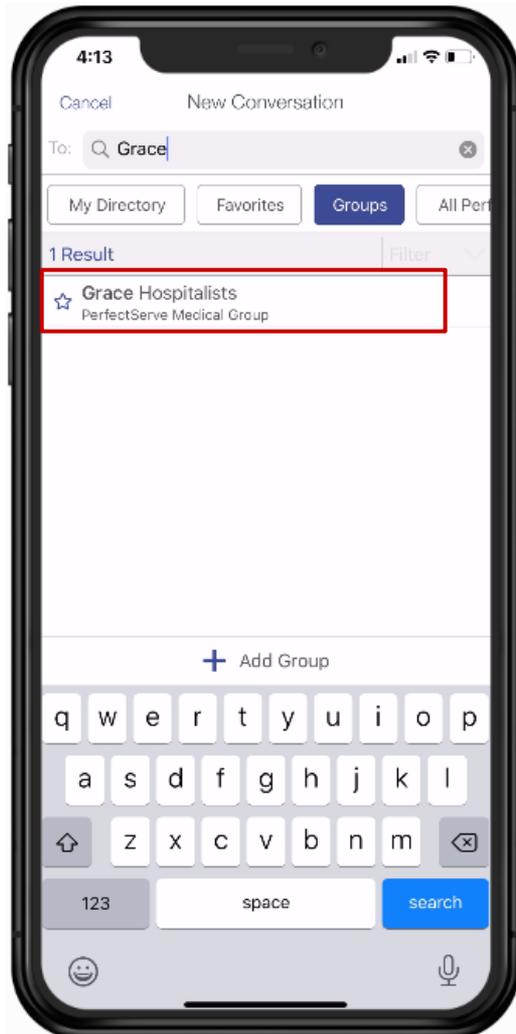
Receiving a Message From Practitioners



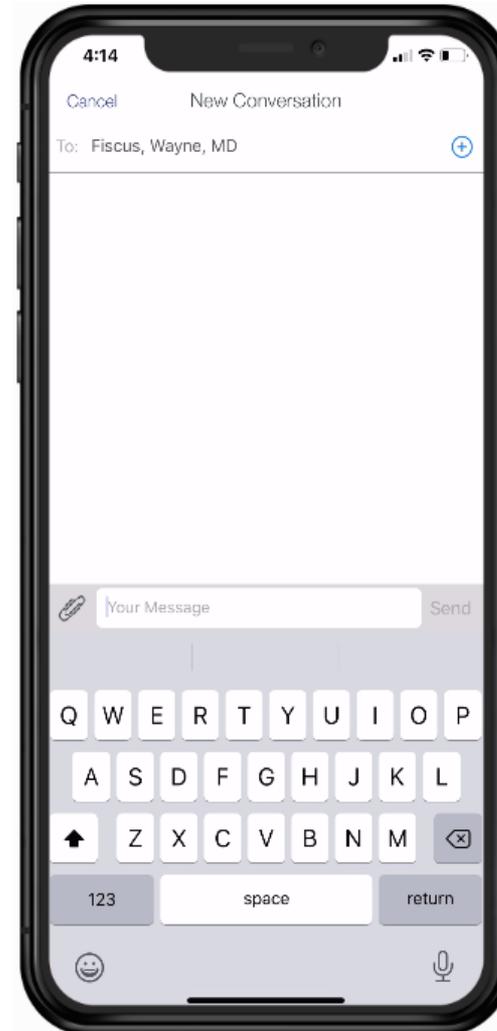
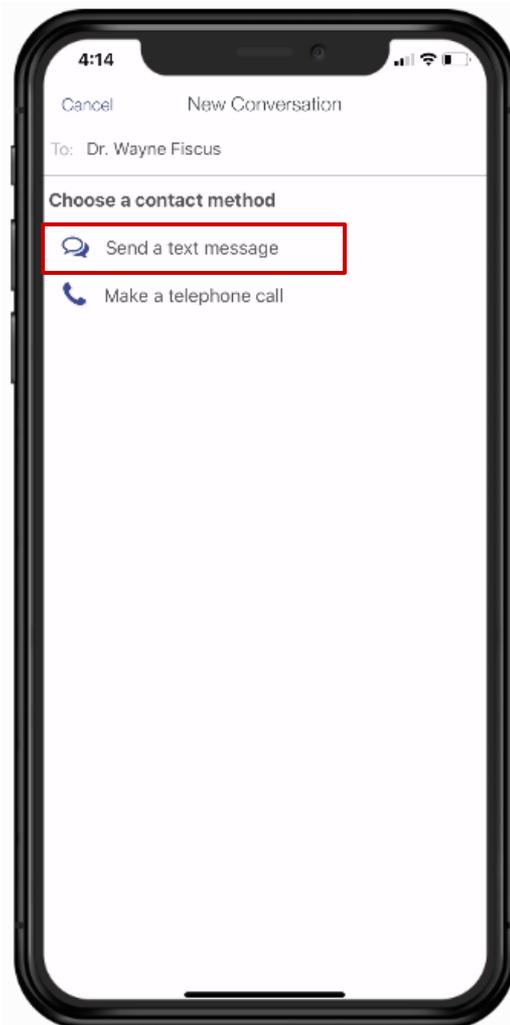
New Conversation



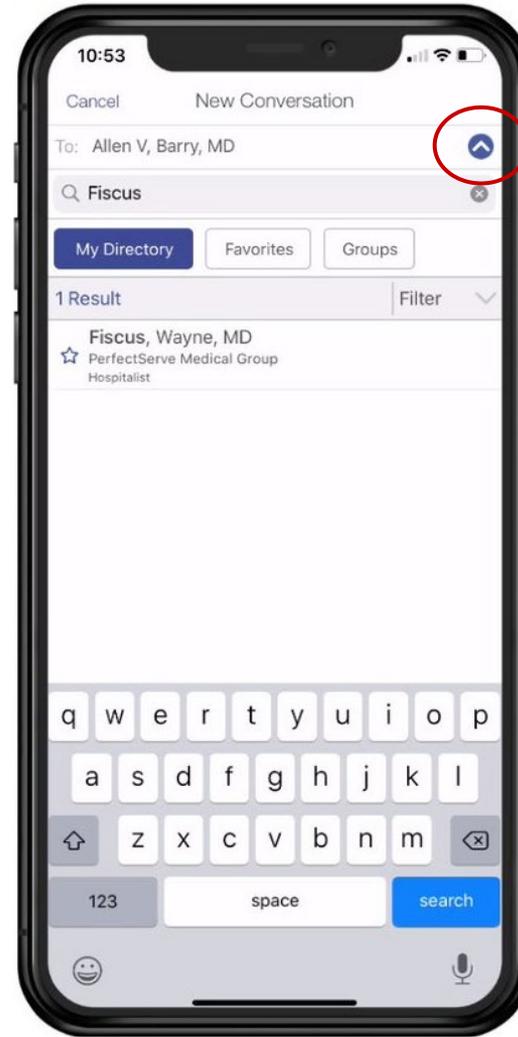
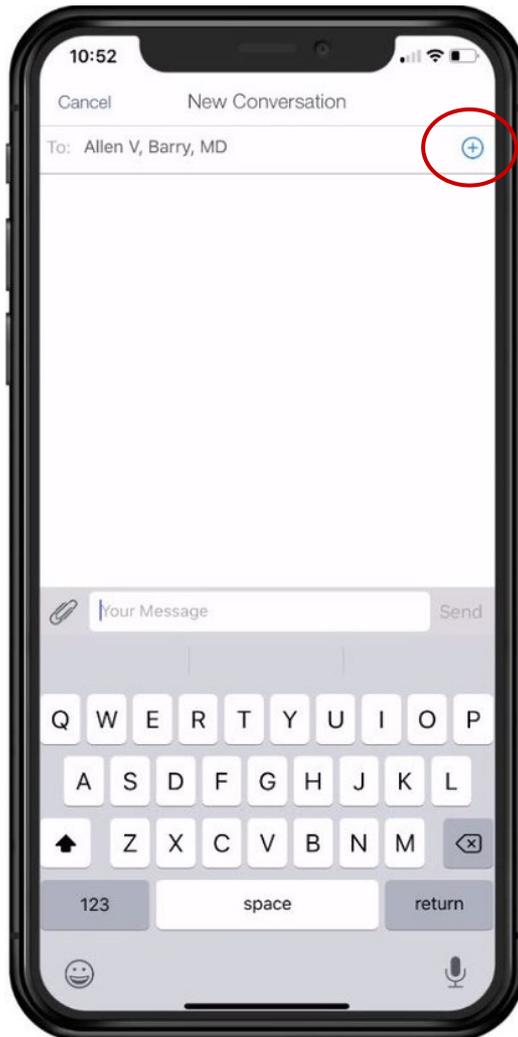
New Conversation With Rules



New Conversation With Rules cont'd



New Conversation to Multiple Recipients



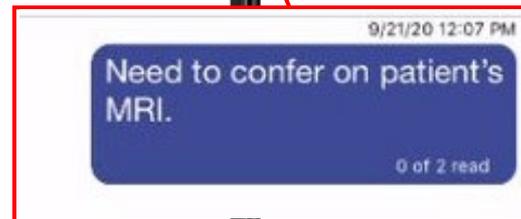
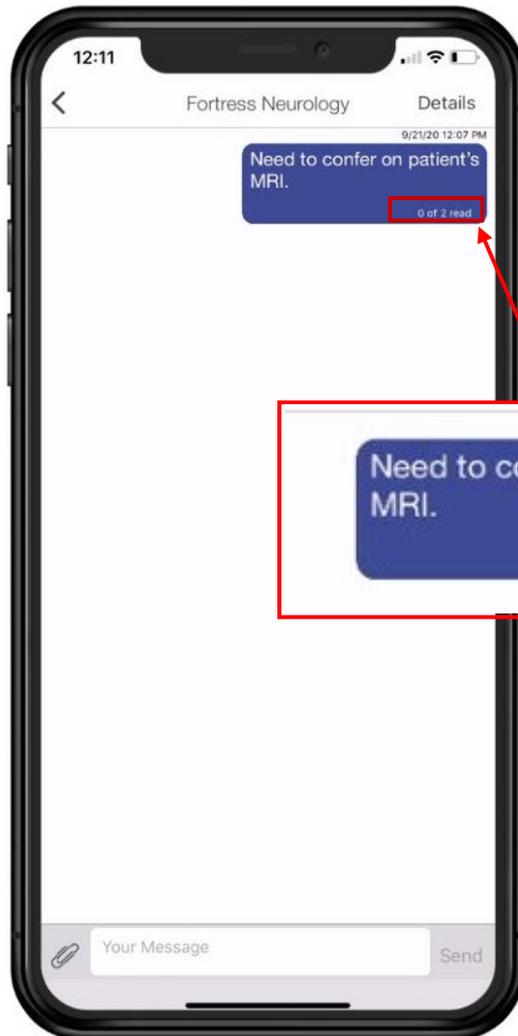
Reviewing Message Details

PerfectServe provides read receipts so you know if and when a colleague and/or care team member has viewed your message.

Date and time stamps on conversations allow you to manage your messages and ensure timely responses on patient care.



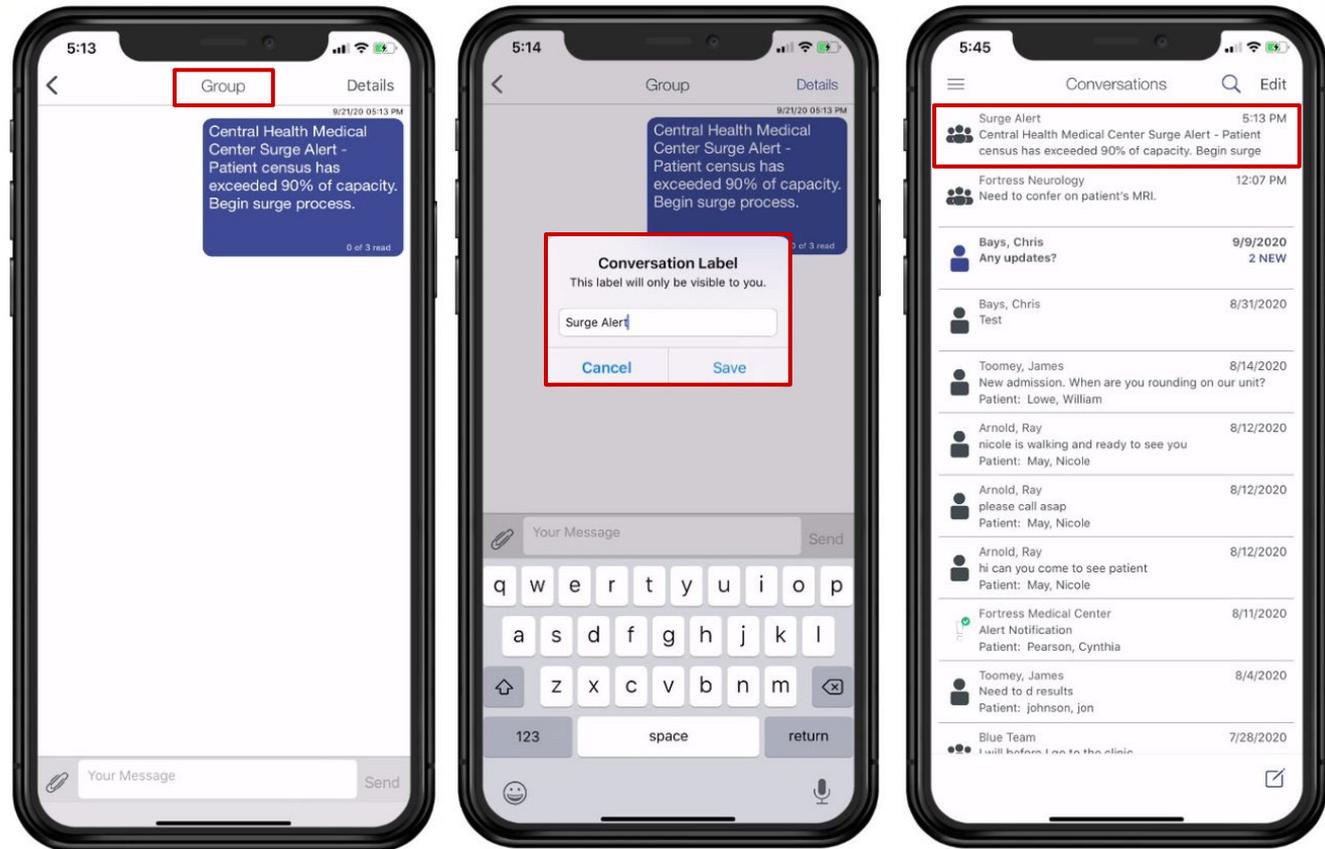
Reviewing Message Details *continued*



Labeling Group Conversations

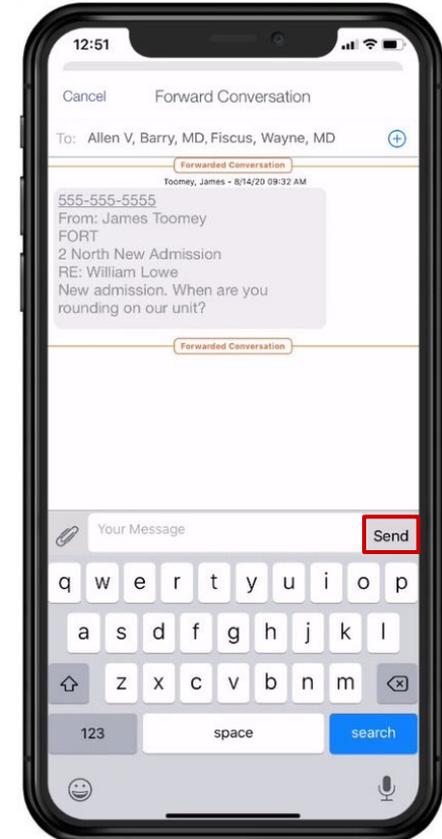
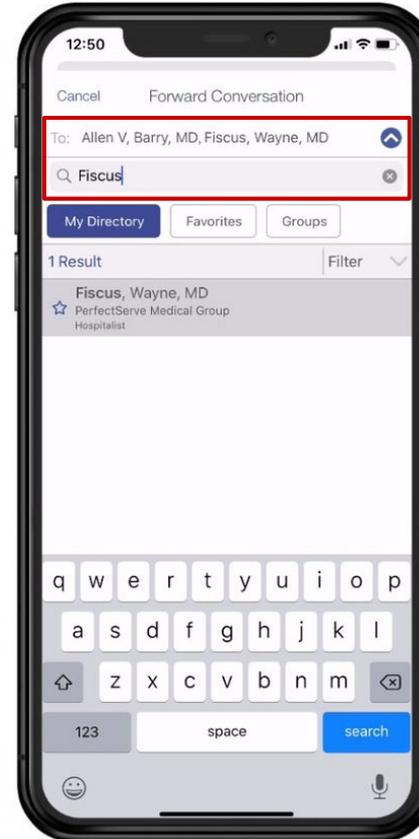
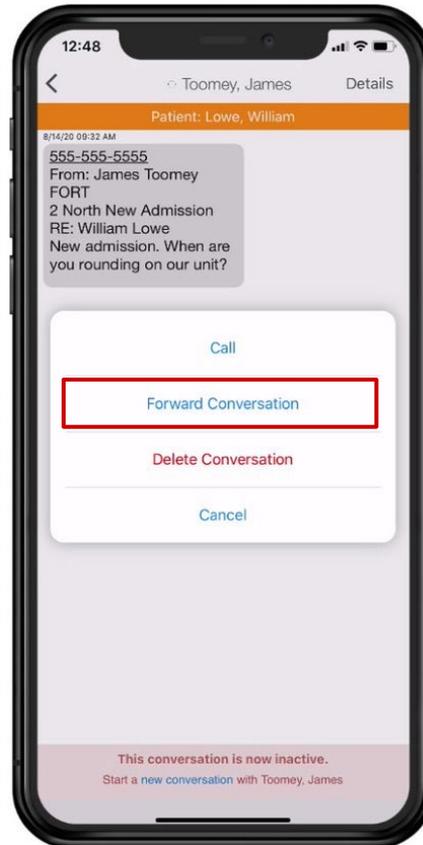
Practitioners can label a conversation sent to multiple recipients to make it easier to find in their inbox.

Labels are personal to the individual user and are not visible to other participants in the conversation.



Forwarding Conversations

Practitioners can forward a conversation to one or more recipients within the conversation.



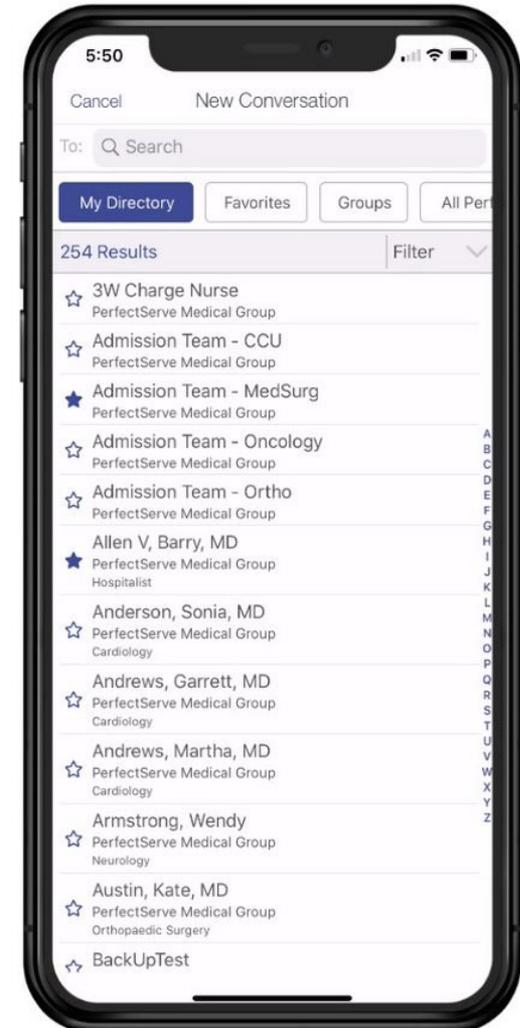
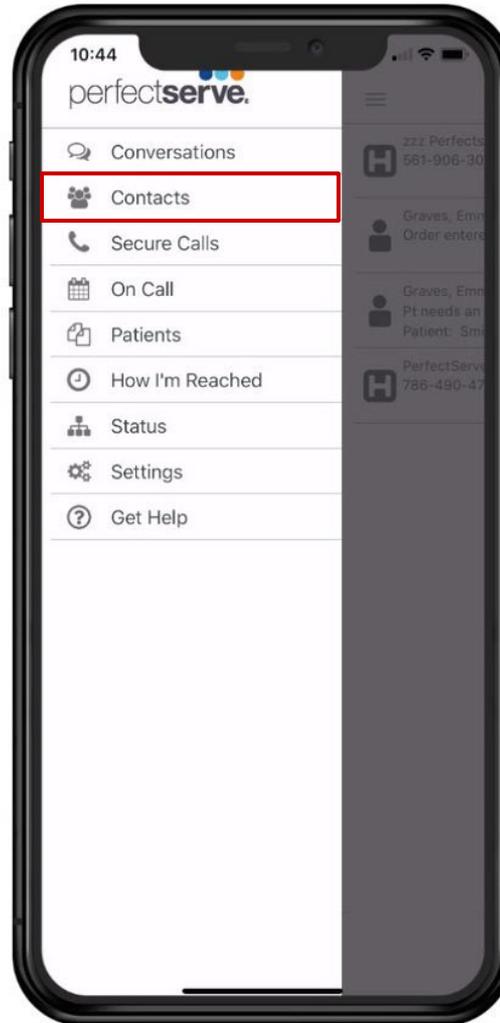


Contacts

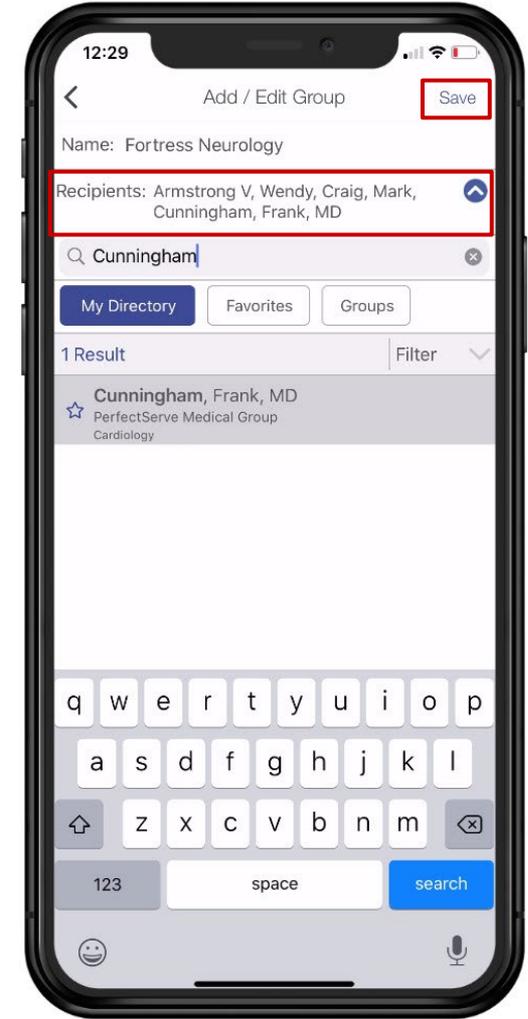
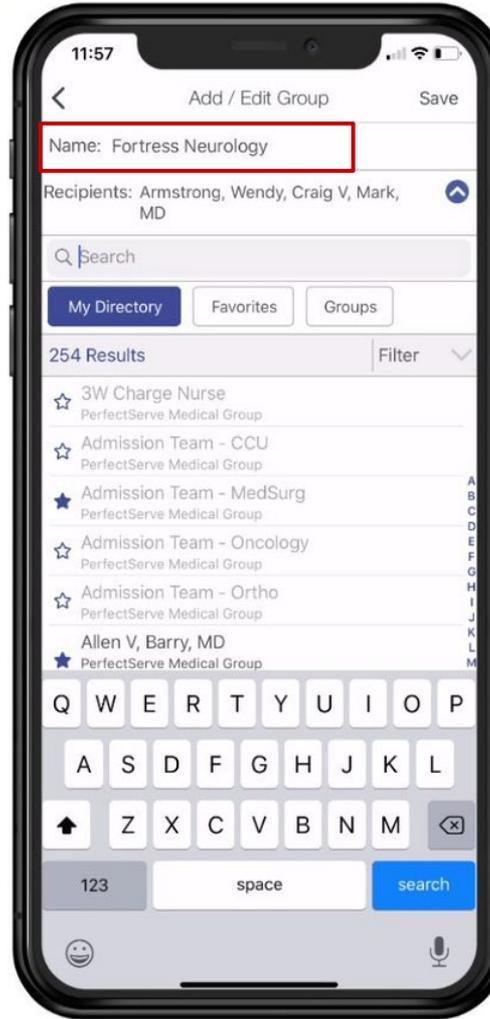
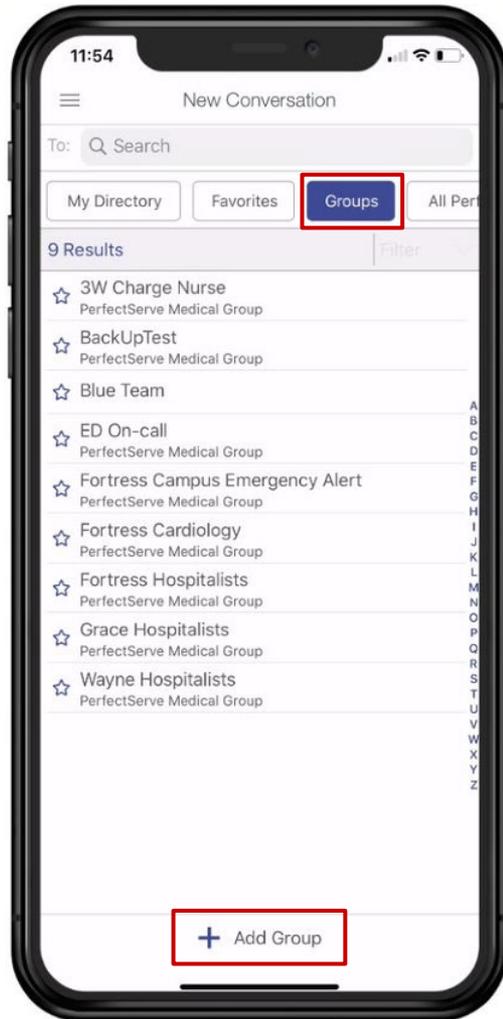
Contacts

Contact Colleagues Directly

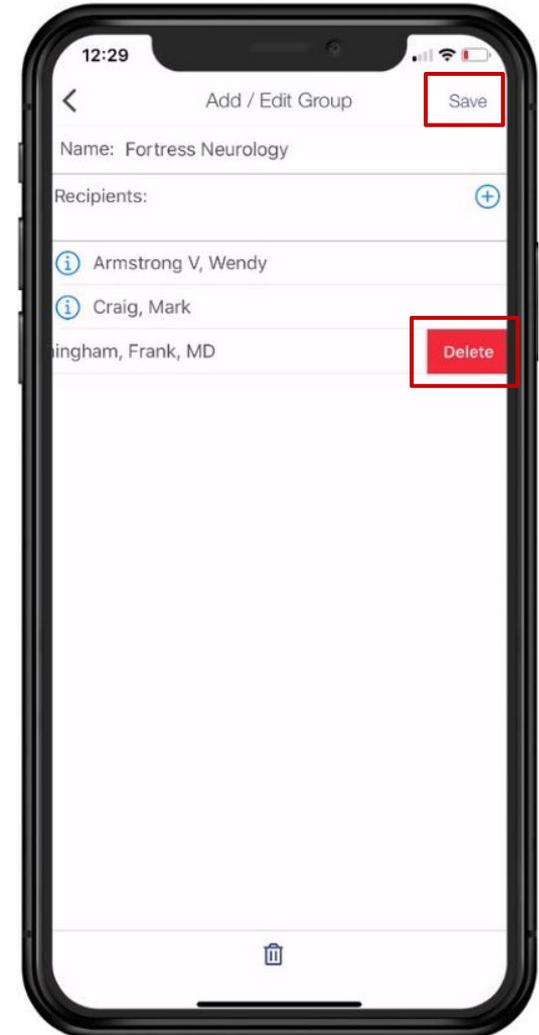
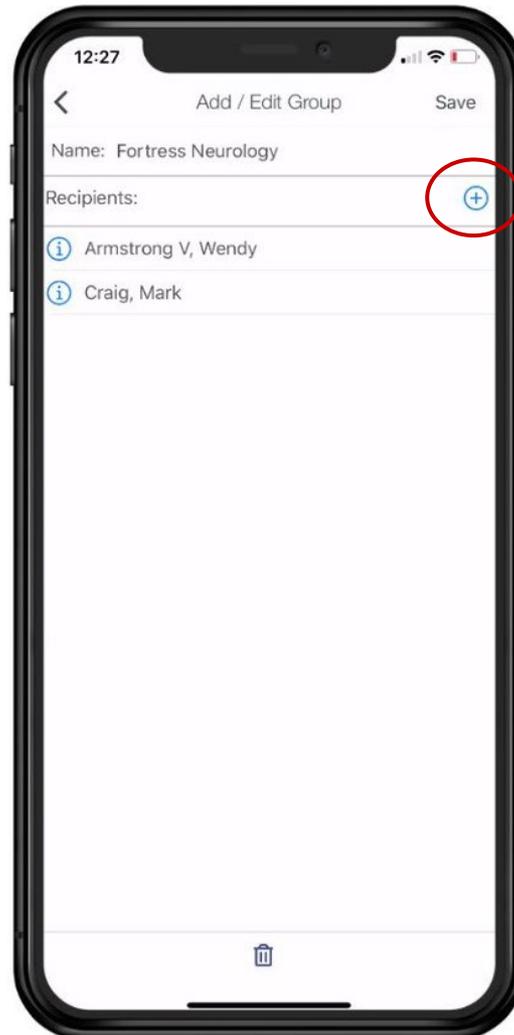
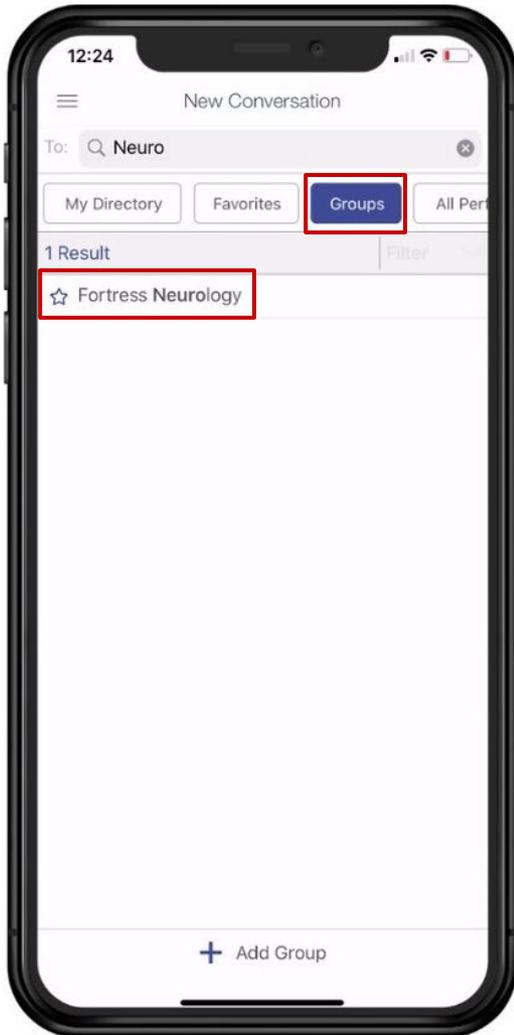
Experience direct and secure access to any colleague with doctor-to-doctor text or voice messaging and real-time phone conversations by using the **Contacts** tab in the PerfectServe mobile app.



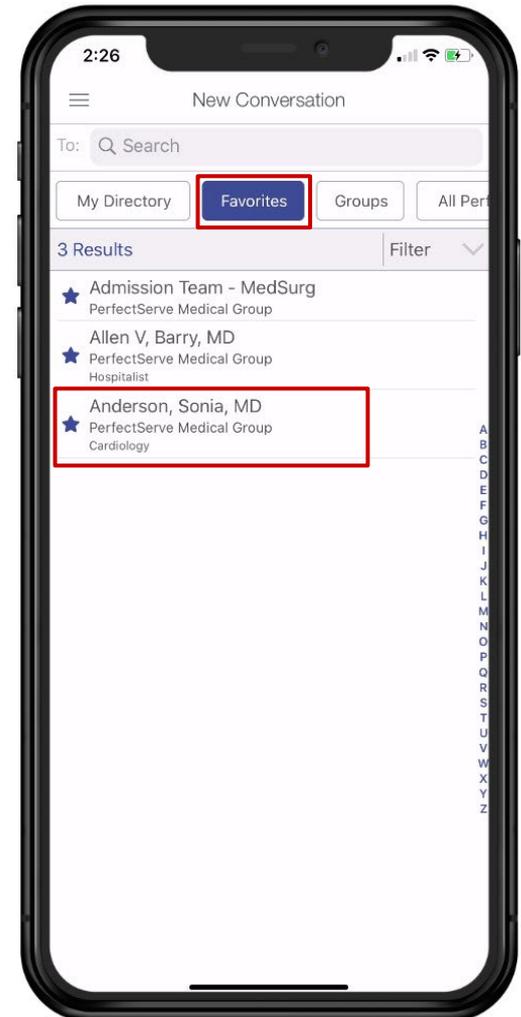
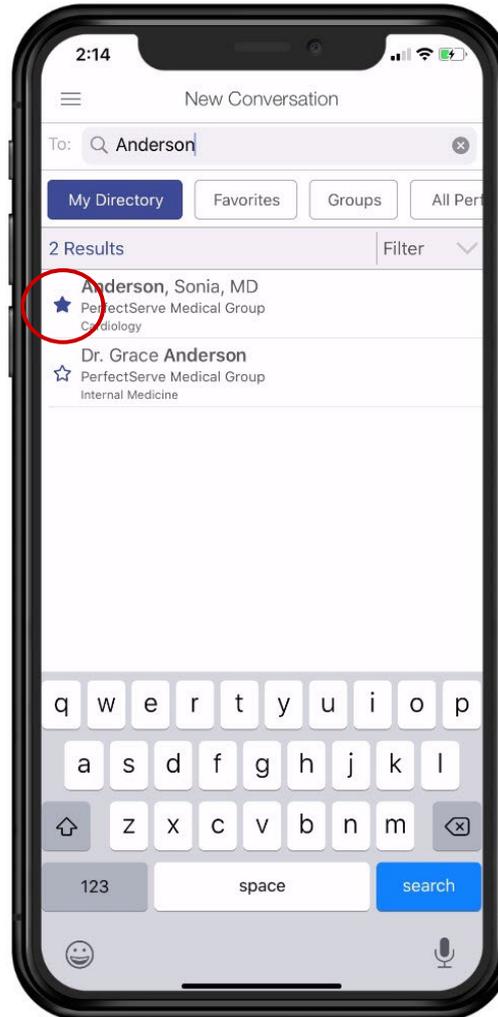
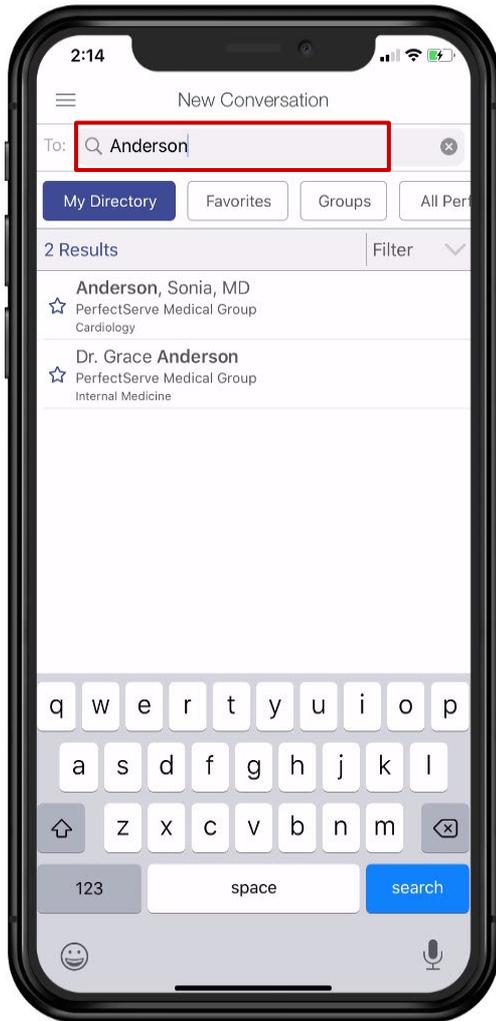
Creating a Group



Editing a Group



Creating a Favorite





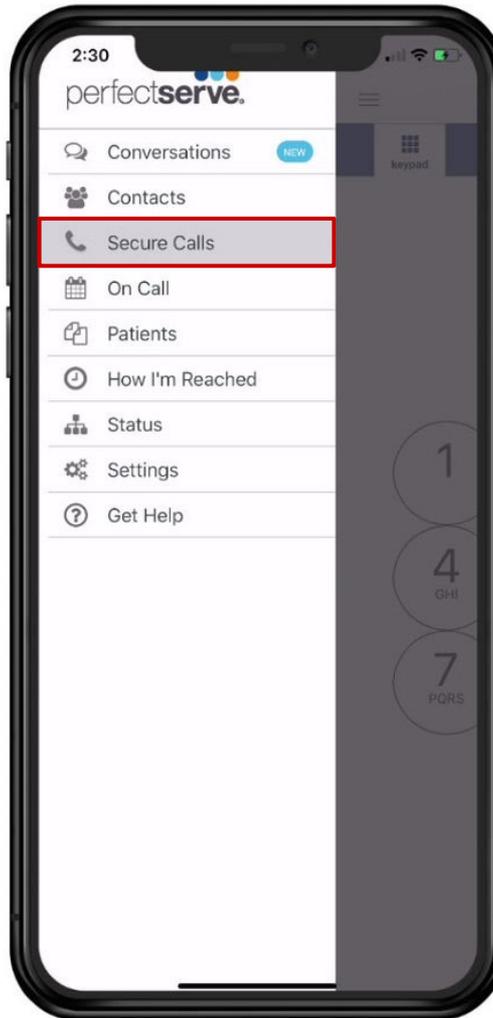
Secure Calls

Secure Calls

Call a Patient & Protect Your Caller ID

Choose **Secure Calls**, then dial the phone number of the patient you wish to reach.

Your office caller ID will be presented to the party you call, so your privacy is protected.





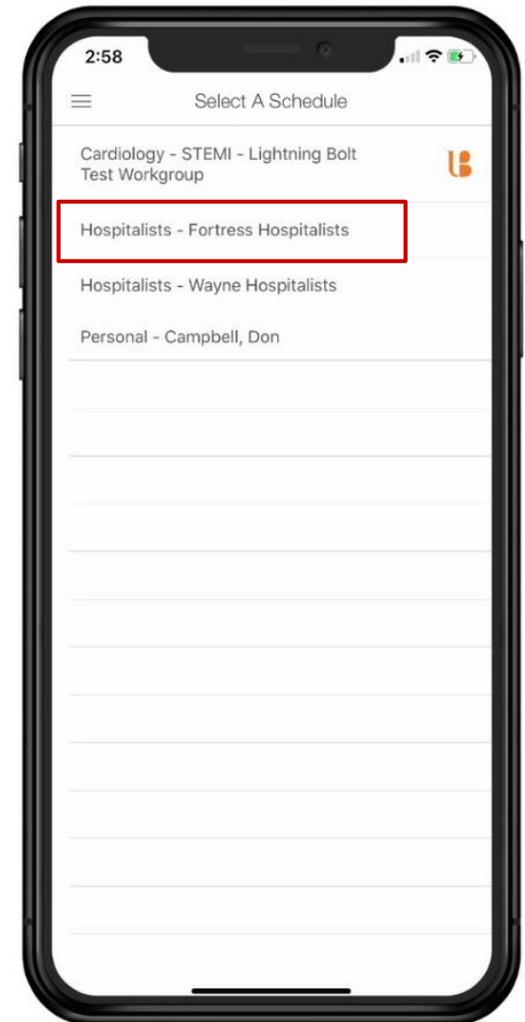
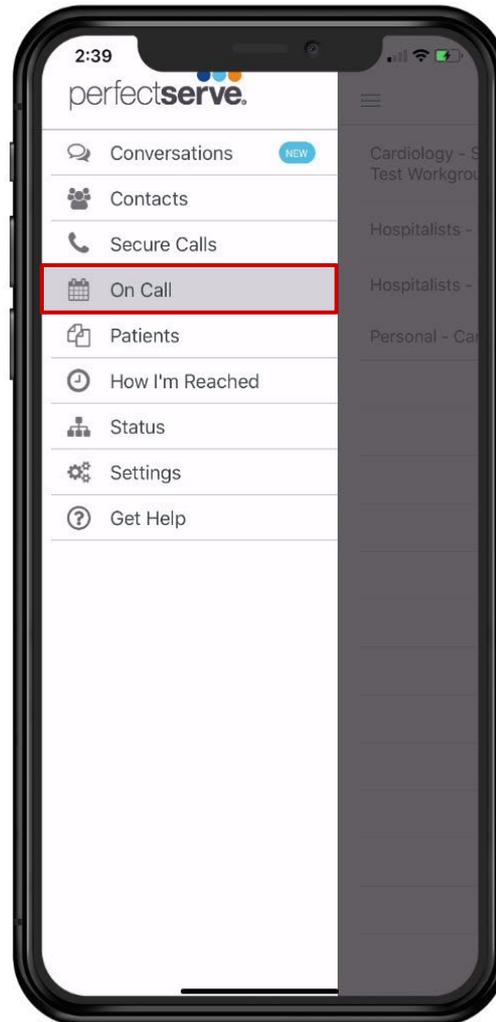
On Call

On Call

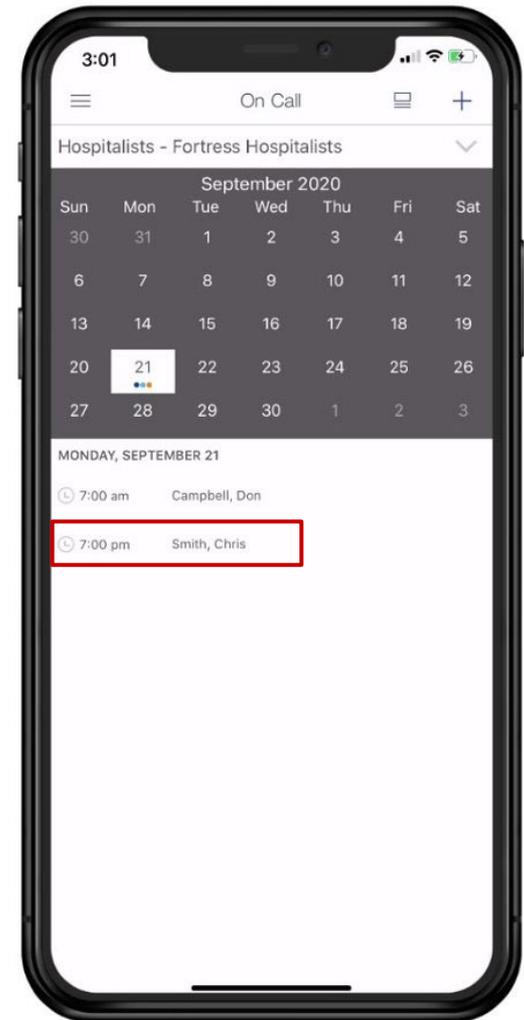
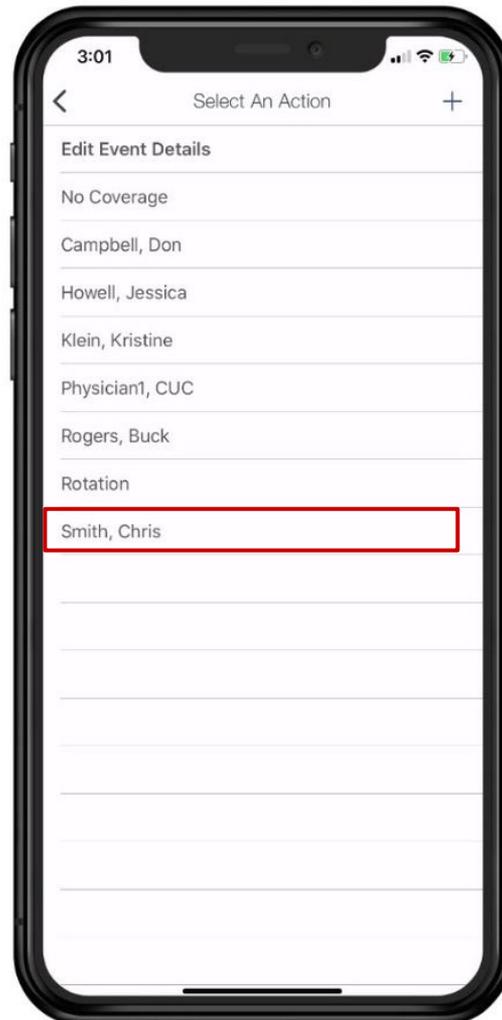
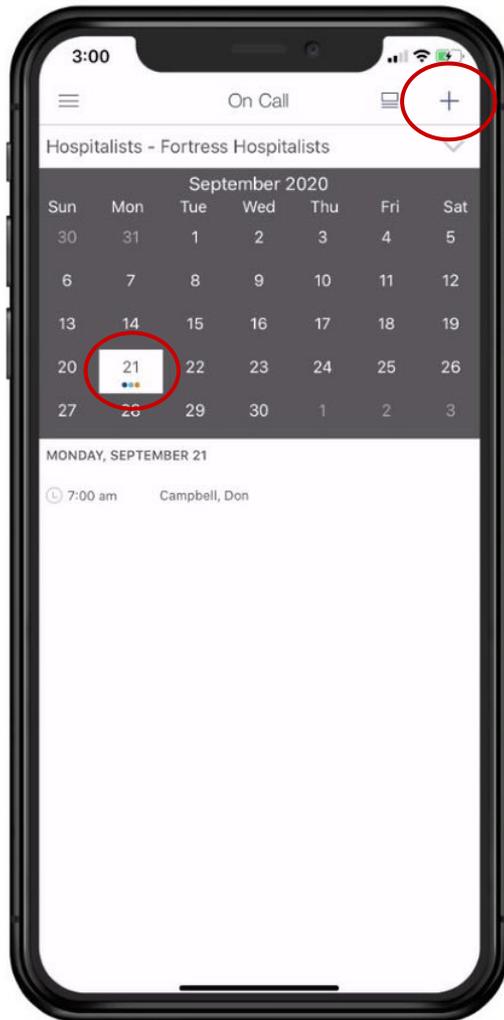
Change Your On-Call Schedule

You can sign on or off call or change who is covering for your group by choosing **On Call**.

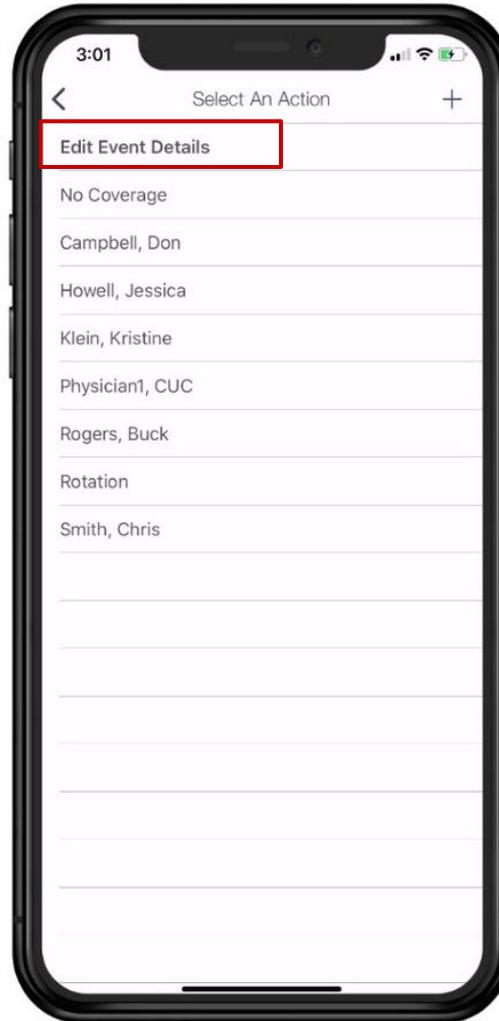
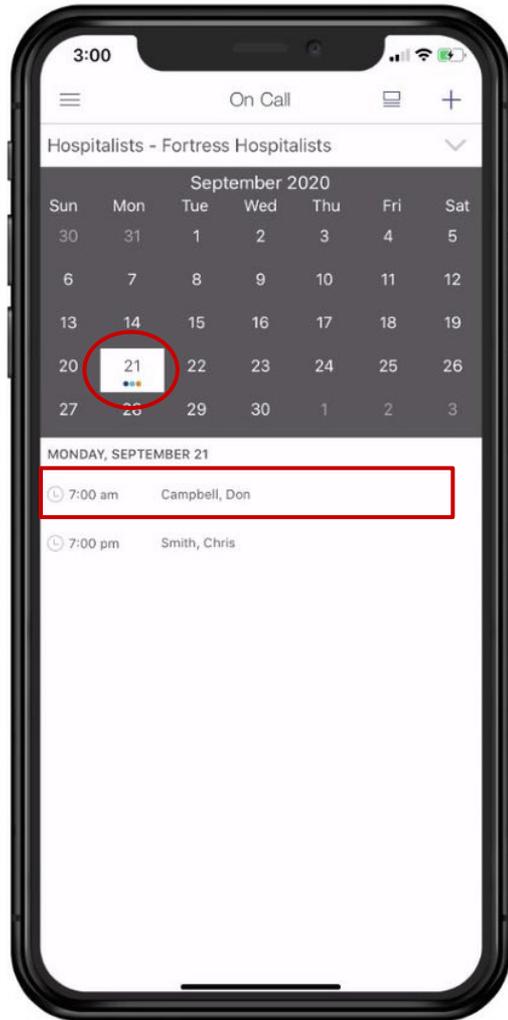
The changes you make take effect immediately.



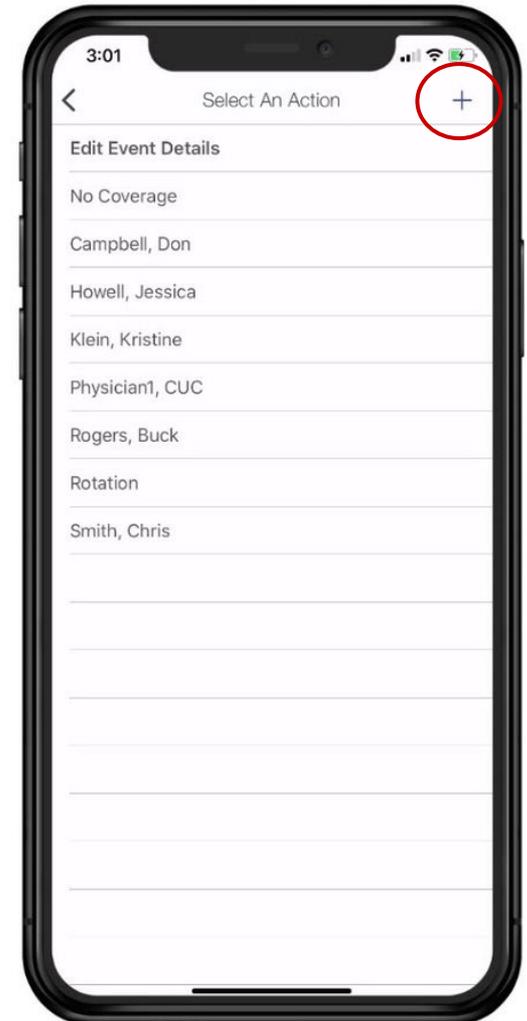
Changing Your On Call Schedule



Changing Your On Call Schedule cont'd



OR



Changing Your On Call Schedule cont'd



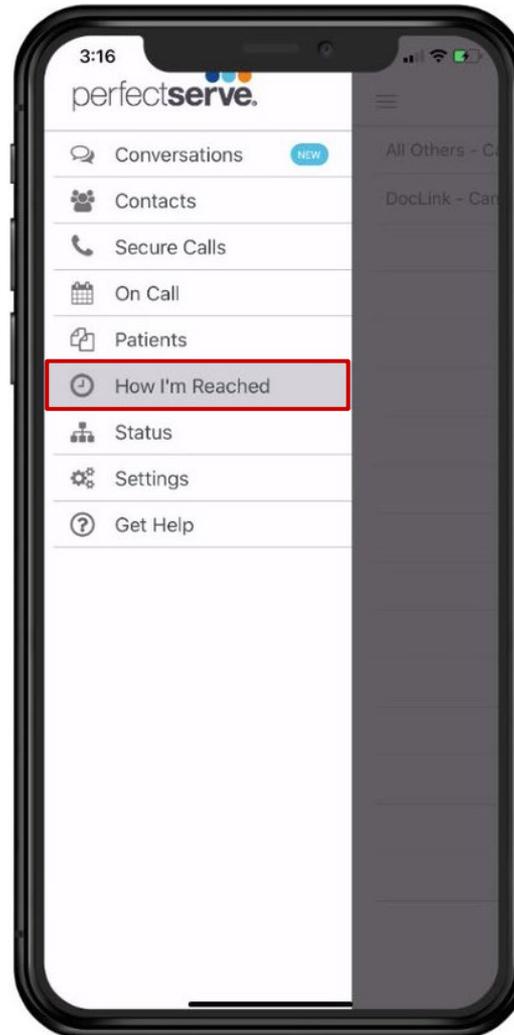


How I'm Reached

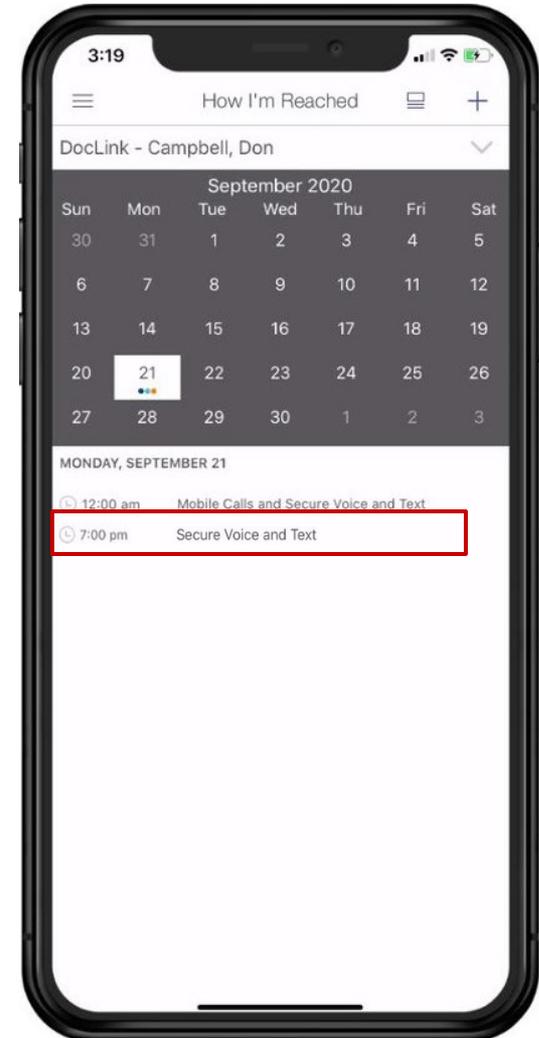
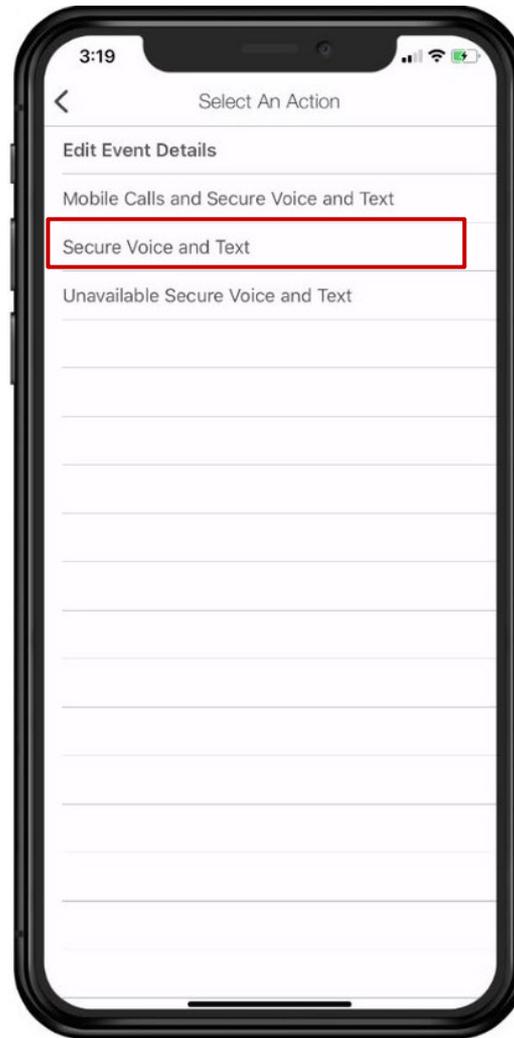
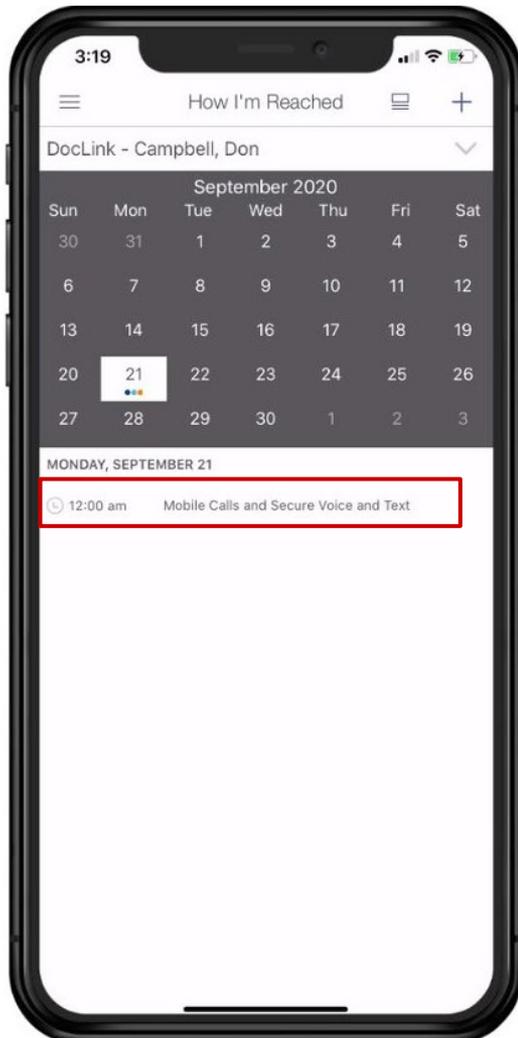
How I'm Reached

Change How You're Reached

To choose one of the contact processes that have been created to suit your workflow, select **How I'm Reached** and pick the process you want to activate.



How I'm Reached cont'd



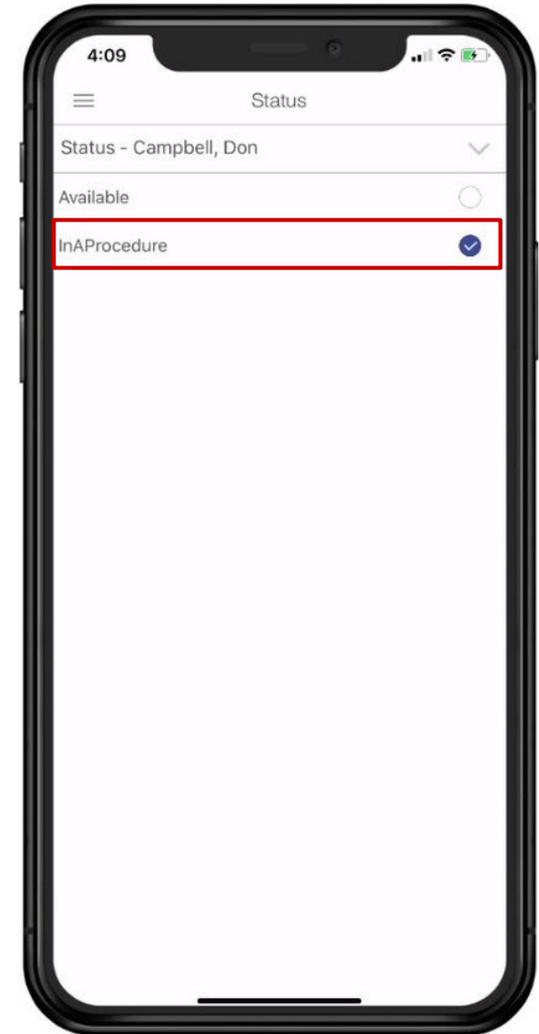
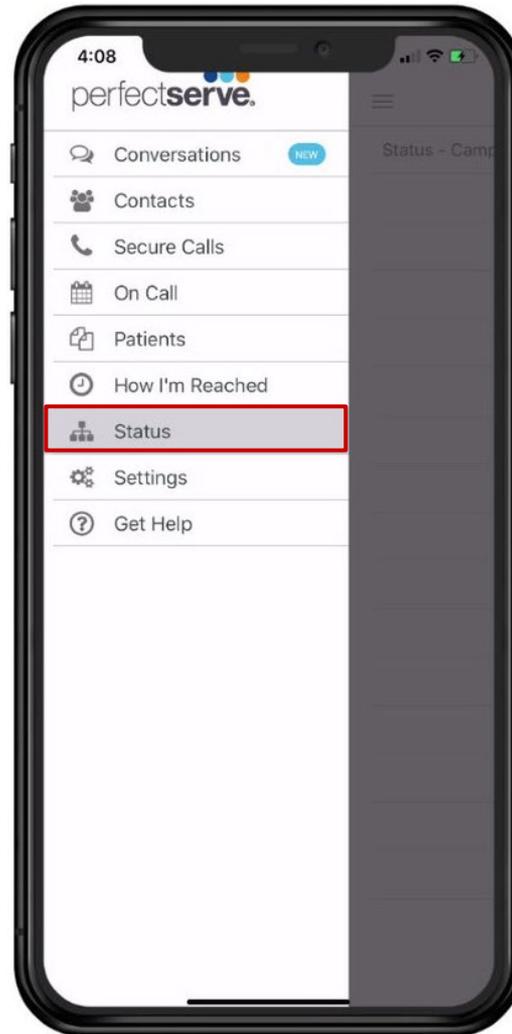


Status

Change Your Status

Whether you are going into a procedure or need to be unavailable, select **Status** to ensure the correct kind of considerations and expectations will be in place.

Simply pick the action you want to activate at that moment in time.

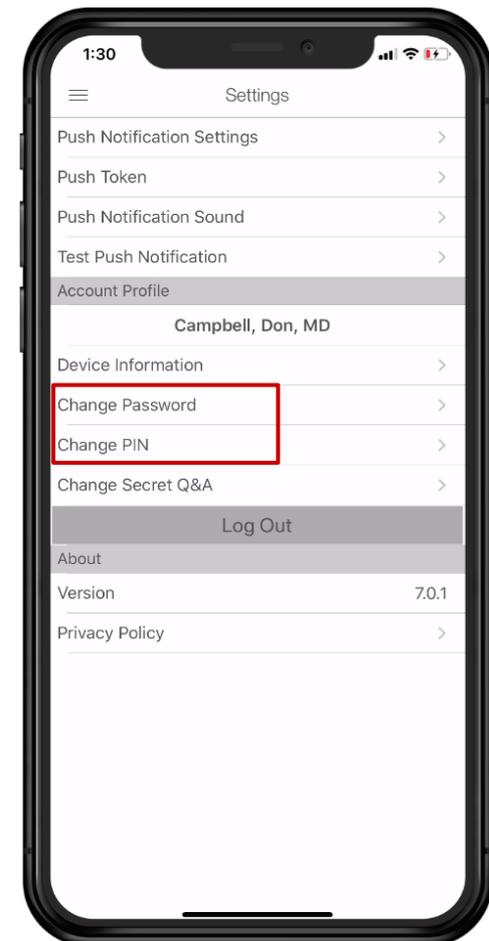
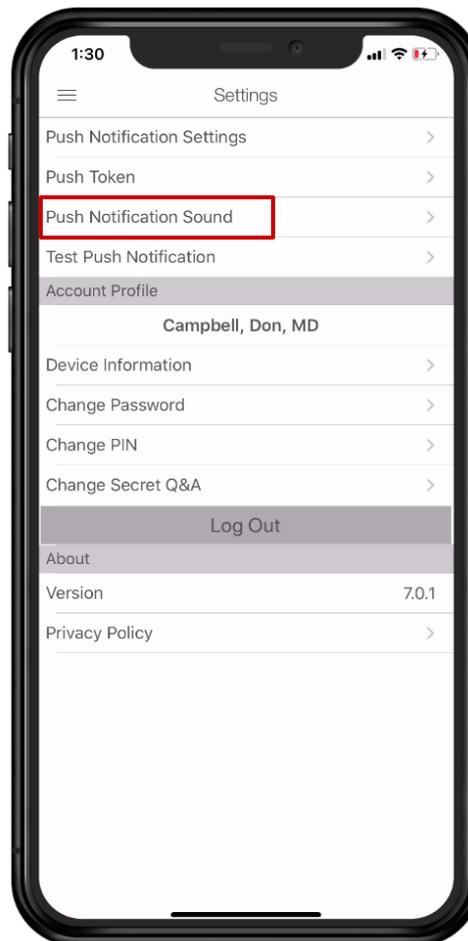
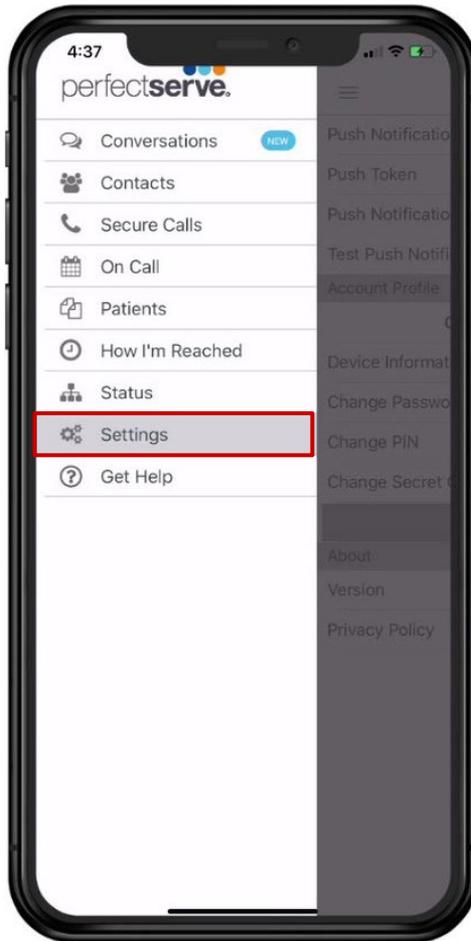




Settings

Settings

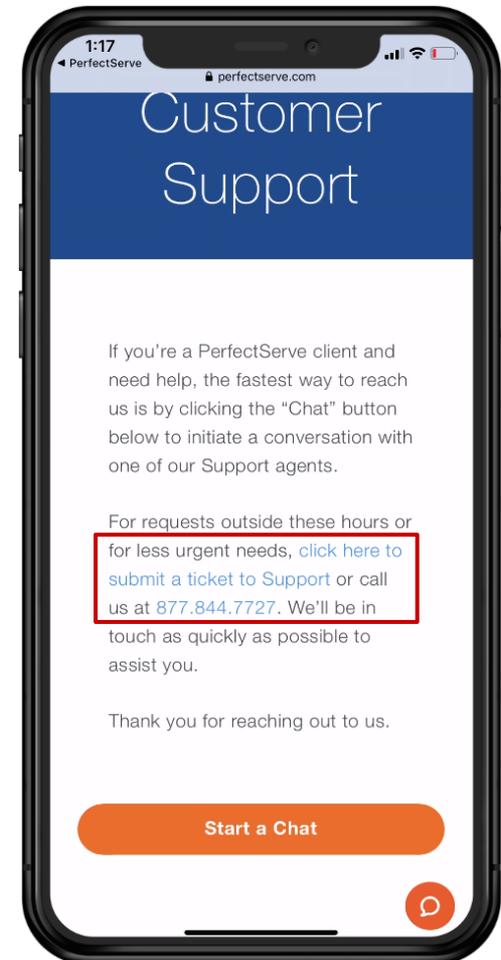
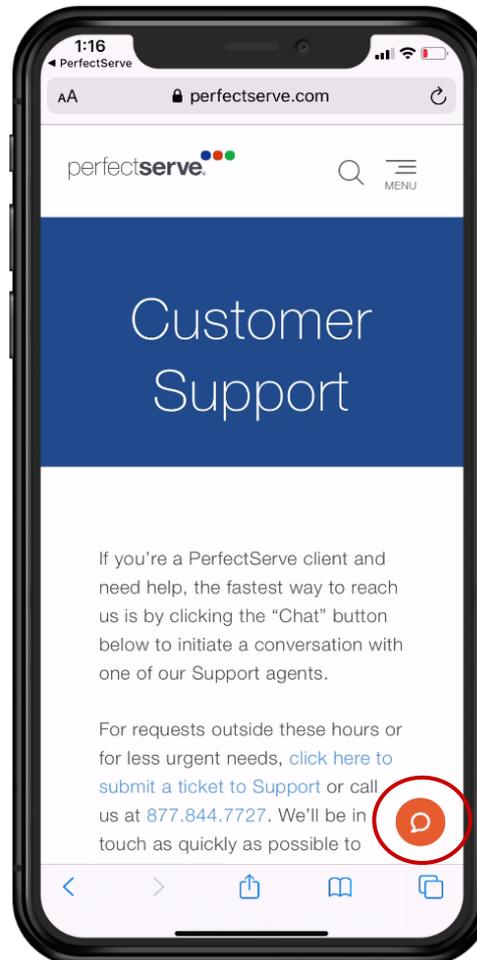
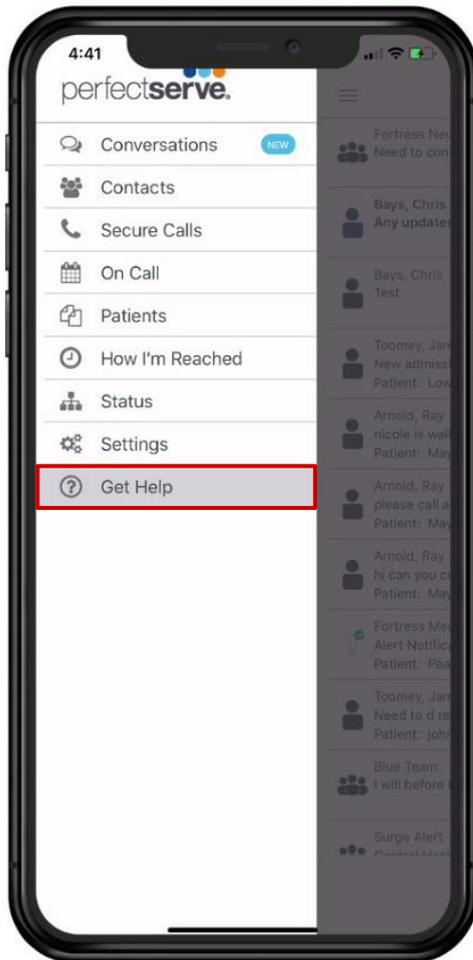
- Customize Your Individual Settings Or Update Security





Need Help?

Need Help?



Support Center Contact Information

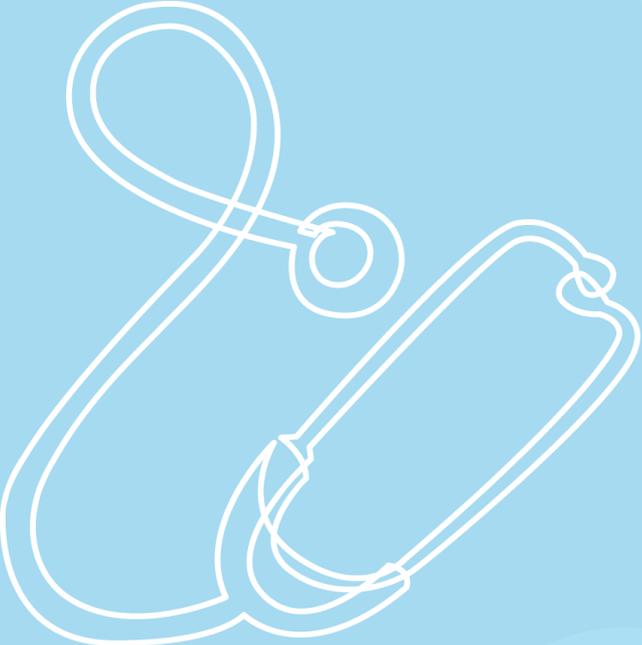
24/7/365 support can be reached at:



877-844-7727



www.perfectserve.com/support



Username or Password Assistance

Forgot Username Or Password?

